

SIM CARD ACTIVATION PROCESS

Check SIM card phone compatibility - <https://sim-usa.mobi/phone-compatibility-check/> and enter the IMEI number of the phone that the seafarers want to use for the SIM card. 3UK -AT&T, Lyca-Tmoble

3UK 30 Days Card Activation: (International)

3UK

12 GB--\$25 – 1 Month

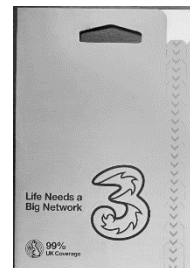
International

Activation is a **Manual process**. Cards must be activated during the hours listed below.

Hours of Activation (Central Time Zone)

- Mon- Sat 9am – 9pm.
- Sun 10am- 5pm.

Activation Process



1. Insert the SIM card into the phone and turn on roaming
2. After the Network Signal is received and the welcome text message from 3UK, go to any web browser and enter - <http://three.mahatel.us>
3. Enter your SIM card Number and the email address and click the request activation. **SIM will activate in 15-20 minutes**
4. You will receive the text message with the confirmation of the plan. If it does not activate, call the agent during working hours at 862.237.4031 or hari@mahatel.us

Checking Available Data

Download the Three UK app. Available in Apple Store for Apple devices or Google Play Store for Android devices.

Countries where the 3UK SIM card works

https://www.three.co.uk/Support/Roaming_and_International/Destinations

For any 3UK plan, **12GB** is allowed to be used outside the UK. The full **25GB** only works in UK only!

Lyca Mobile

12 GB--\$20 -- 1 Month

United States, Canada & Mexico

Lycamobile Card Activation:

1. Insert the SIM card into the phone
2. Dial 622 from the phone & follow the prompt
3. Enter any valid 5-digit US zip code (ex: 77029) and confirm the activation process

4. customer will receive the text message with the phone number All Lycamobile plans are comes with **unlimited talk & text nationwide** to 75 countries from USA.

Help Desk Information

If it does not activate, call the agent during working hours at 862.237.4031 or hari@mahatel.us.

Office Hours are Central Time Zone - Mon- Sat 9am – 9pm. Sun 10am- 5pm.

Download Lycamobile App

Available in Apple Store for Apple devices or Google Play Store for Android devices.

Check Data - Dial *611# **Check Phone Number** - Dial *613# **Check Plan Available Date** - Dial *619#

